

Vocabulary

addiction: bağımlılık
appointment: randevu
application: uygulama
available: müsait
bad line: kötü hat
break into: zorla girmek
burglary: hırsızlık
call: aramak
clarification: açıklık getirme
collect garbage: çöp toplamak
comment: yorum
communication: iletişim
concentration: odaklanma, konsantrasyon
confirm: doğrulamak
connect: bağlanmak
contact: iletişime geçmek
conversation: konuşma, sohbet
countryside: kırsal kesim
customer service: müşteri hizmetleri
decision: karar
delivery: teslimat
dial: (numara) çevirmek, tuşlamak
disabled: engelli
disturb: rahatsız etmek, bölmek
doctor's appointment: doktor randevusu
donate: bağış yapmak
doorbell: kapı zili
embarrassed: utanmış
engaged: meşgul
foreign country: yabancı ülke
future: gelecek
get back: geri dönmek
get / keep in touch: iletişim halinde olmak
get married: evlenmek
graduate: mezun olmak
hang / hold on: beklemek, (hatta) kalmak
hang up: telefonu kapatmak
hear: duymak

improve: geliştirmek
incident: olay
in need: ihtiyaç sahibi
invent: icat etmek
invention: icat
leave a message: mesaj bırakmak
memo: not
messenger bird: haberci kuş
misunderstanding: yanlış anlaşılma
notice: fark etmek
pick up the phone: telefonu açmak
postcard: kartpostal
pros and cons: artıları ve eksileri
put someone through: birini telefona bağlamak
quickness: çabukluk
raise awareness: bilinçlendirmek
receiver: alıcı
refugee: mülteci
repeat: tekrarlamak
return: iade etmek
return ticket: gidiş-dönüş bilet
ring: çalmak
security: güvenlik
sender: gönderen
single ticket: tek yön bilet
smoke signal: duman işareti
social network: sosyal ağ
staff: kadro, personel
talk face to face: yüz yüze konuşmak
television transmission: televizyon yayını
tough: sert
transatlantic: atlantik ötesi
unavailable: müsait değil
voluntary work: gönüllü çalışma

EXERCISE 2: Match the emojis with the words.



4



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6



2

1. surprised

2. happy

3. angry

4. cool

5. sleepy

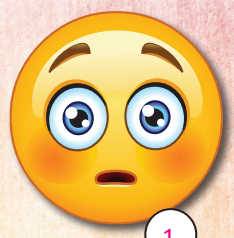
6. bored

7. crazy

8. scared



7



1



8



5

EXERCISE 1: Choose the correct option to fill in the blanks.

1. Wait a second, please. I'm going to - - - - to Mr. Buffay.

- (A) put you through B) hang up

2. I don't like making phone calls, I prefer - - - - e-mails.

- (A) sending B) ordering

3. I want to make a dinner - - - - .

- A) restaurant (B) reservation

4. May I - - - - to Leyla?

- (A) speak B) pick up

5. I will make a complaint, so I am calling the - - - - .

- A) notice (B) call center

6. There are lots of ways to - - - - with people. I like using social networks.

- A) donate (B) keep in touch

7. - - - - a minute, please. I'll get her.

- (A) Hang on B) Hang up

8. Alexander Graham Bell - - - - the first telephone.

- A) called (B) invented

EXERCISE 3: Fill in the blanks with words in the box.

- Please dial 4433 to reach the customer service of our company.
- Sending letters is a(n) old-fashioned way of communication.
- I'd like to donate these books to the school library.
- You can return a product in 30 days if you don't use it.
- I called you to report a problem with delivery of my order. It's been 20 days since I bought it online!
- Mr. Geller isn't available right now. Would you like to leave a message?
- I'm sorry I can't hear you well. I think it's a bad line.
- I will graduate from university when I am 22.

- return
- delivery
- old-fashioned
- dial
- donate
- graduate
- bad line
- leave

EXERCISE 4: Solve the puzzle.

ACROSS

- a note
- the time that will come after the present
- crossing the Atlantic Ocean

DOWN

- done for free to help people in need, etc.
- meeting or communicating with someone
- busy
- to interrupt somebody when they are trying to work, study, etc.
- to give some of what you have to somebody else

