



İNGİLİZCE

Cevap anahtarı için QR kodu okutunuz.



Unit –4 On the Phone (2)

I hope I will --- in the future.

1. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) Finding a better job
- B) Have a change to work with you
- C) Inviting you to my birthday party
- D) Making a delicious cake



2. Verilen görsele uygun ifadeyi seçiniz.

- A) Modern communication methods are not easy and fun.
- B) Many years ago, people used the telegraph to communicate.
- C) Sending email isn't faster than writing a letter.
- D) Social media helps people to keep in touch with others.

You have bought something from online shopping website, but you didn't like it. You want to return it, so you phone the call center.

3. Verilen duruma uygun ifadeyi seçiniz.

- A) I'm sorry we can't refund returned items.
- B) I would like to send my product back.
- C) You should check the site before buying it.
- D) Online shopping isn't %100 safe.

Fuat : Hi, Fuat speaking. Can I talk to Joe?
Sude: Hold on, I'll get him. ... Sorry, he is not at home right now. Do you want to leave a message?

Fuat : ---
Sude: Good bye, then.

4. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) I'll tell him to call you back.
- B) No, I'll call him later.
- C) He doesn't want to talk to you.
- D) Here is my phone number.

Sezen: Hi, Kerem It's Sezen.
Kerim: Oh, hello. How are you?
Sezen: Fine, thanks. Would you like to come with me to the funfair next weekend?
Kerim: ---
Sezen: Would you like to come with me to the funfair next weekend?

5. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) I can't hear you, can you repeat that?
- B) What is your phone number?
- C) What would you like to do next Tuesday?
- D) Would you like to leave a message?

Kate: Good morning. May I speak to Mr Bing?
Can: I'm sorry he is not available now ---.
Kate: I'm Kate Button.
Can: OK, I will let him know you called.

6. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) Hang on a minute, please.
- B) I'm putting you through.
- C) My I learn who is calling?
- D) Would you like to leave a message?

Lucy: Hello, Lucy speaking. I want to talk to Joel.
Ned : Sorry, he is not at home.
Lucy: ---.
Ned : Sure.

7. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) Would you like to leave a message?
- B) Can you tell me who is calling?
- C) Can you tell him call me back?
- D) Can you repeat that please?

Joe : May I speak to Mrs. Carmichael?
Ali : Sorry, she isn't available now. ---
Joe : 598 555 23 14
Ali : Thank you.

8. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) Can you repeat that, please?
- B) Could you tell me your phone number?
- C) Do you use social media?
- D) Who is calling?

Ece: Morning Star Holding, ---
Yuri: I would like talk to Mr. Bishop.
Ece: Hold on a minute. I'm putting you through.
Ece: Sure.

9. Boşluğa uygun gelen ifadeyi işaretleyiniz.

- A) Could you repeat that, please?
- B) May I learn who is calling?
- C) How can I help you?
- D) Would you like to leave a message?

10-12. sorularda verilen diyaloga göre cevaplandırınız.

Nora: Hello, may I speak to Mr. Red?
Max : Hello, can I learn who is calling?
Nora: Oh, my name is Nora Marble.
Max : Thank you, Mrs. Marble. Can you hang on a minute, please?
Nora: Of course.
Max : Mrs. Marble, are you there?
Nora: Yes, I'm listening.
Max: Unfortunately, Mr. Red is out of office. Would you like to leave a message?
Nora: Yes, I would like to cancel the meeting on Tuesday. Is it possible?
Max: I'm sorry but I'm not allowed to cancel the meeting. However, I'll inform Mr. Red about your request when he gets back to office. Could you call back two hours later?
Nora: Yes, good bye.

10. Nora ---

- A) wants to talk to Mrs. Marble.
- B) is not available at the moment.
- C) wants to cancel the meeting.
- D) won't call them back.

11. Max ---

- A) will change the date of the meeting.
- B) gets back to office as soon as possible
- C) wants to cancel the meeting.
- D) will deliver her message to Mr. Red

12. Mr. Red ---

- A) is not available at the moment
- B) will call Nora back two hours later.
- C) doesn't want to change the date.
- D) is the secretary of Mrs. Marble.